MOHAMMED SALMON S

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Career Objective

To obtain a challenging position in a reputed Company, where latest Technology coupled with work cultured, are put to the optimum use, leading to the growth of individual.

Educational Qualifications

Course	Board/University	Institution	Year of passing	Percentage/ CGPA
B. Tech (CSE)	Vel Tech Dr. RR & Dr.SR Technical University	Vel Tech Dr. RR & Dr.SR Technical University	2017	8.56 / 10
XII	Board of Intermediate - Andhra Pradesh	Narayana Junior College, Narasimhakonda, Nellore Rural	2013	90 %
X	School Secondary Board - Andhra Pradesh	Elena Bettini EM School, Palamaner	2011	90 %

Technical Skills

Primary Technologies	• IBM Sterling Order Management System with Web Call Center. Implemented on WebSphere Application Server
Other Technologies	• Databases: Oracle, DB2, MySQL • Source Code Management: GIT, JIRA, VSTS • Ticketing Tools: JIRA, Service Now, Zendesk, Azure Devops • Build tools: Azure Dev-ops (VSTS) • Programming Languages: C, C++, Java (J2SE), C# .Net and VB .Net (Visual Studio 6.0.) • Web Development: HTML, CSS, JavaScript, PHP, Google Analytics and SEO, Wordpress • Cloud Computing: Implementing Microsoft Azure Infrastructure Solutions (20-533) • Office Tools: Word, Excel, Power point, Access, Planner, Teams

Professional Trainings / Certification

- IBM Sterling Order Management v9.5 Technical Specialist Badge.
- IBM Order Management On-Prem v10.x Developer Badge.
- IBM Order Management on Cloud 2019 Developer Badge.

Perficient, Inc.   26/02/19 – Present
Associate Technical Consultant

Development Project: 12 Months
CLIENT: International Automobile Company
Participated in 15-person team (2 OMS Developers) as Developer in doing analysis, design, development, implementation, enhancements to implement IBM Sterling OMS with Web Call Centre for Order Management of E-commerce Website.
Modules Worked on:
- Creating custom transaction.
- Email Notification to dealer and Customers.
- Custom Service to trigger Email alert to payment support team for flagged payment Orders.
- Custom Alert creation for Flagged Orders to call center Users.
- Call Centre UI Customizations – Creating a custom screen to fetch user related coupons from external system.
- Writing custom API (class) for various custom services.
- Fixing various bugs in the existing code.
- Worked on various modules to create transactions, Conditions, service and other configurations.

Support Projects worked on   11 Months
CLIENT: International Automobile Company
Participated in 6-person team in maintenance and production environment support and enhancements for the implementing the Sterling Order Management for Ecommerce website.
Responsibilities:
- Worked in solving the L3 tickets without SLA Breach, to provide the solution to the incidents working with other technology teams.
- Worked on maintenance and monitoring activities during the required period.
- Worked on Service Now ticketing system.
- As part of Pager duty rooster to be on call support for the Critical issues and solving them on time.

CLIENT: International Automobile Company
Participated in 8-person team (2 persons in OMS) in maintenance and production environment support and enhancements for the implementing the Sterling Order Management for Ecommerce website. And also, to manage the servers as System Admin.
Responsibilities:
- Worked in solving the L3 tickets without SLA Breach, to provide the solution to the incidents working with other teams.
- Managing the environment with very less down time and perform monthly code releases to production environment.
- Worked on Service Now ticketing system.
- Worked in managing and updating the build scripts and Debugging the Automated deployment issues to the different environments in Azure Devops.
- Performing the health check and related activities during the release or patching period.
- As part of Pager duty rooster to be on call support for the Critical issues and solving them on time.

CLIENT: International Automobile Company
Participated in 4-person team in maintenance and support to manage the servers, and releases as OMS Admin.
Responsibilities:
- Worked in solving the admin related activities without SLA Breach, to provide the solution to the incidents.
- Managing the environment with very less down time and perform monthly releases to production environment.
- Worked on Testing and releasing Sterling Versions and fix packs.
- Worked on Service now and JIRA Ticketing system.
- Debugging the Automated deployment issues to the different environments.
- Performing the health check and related activities during the release or patching period.
- As part of Pager duty rooster to be on call support for the Critical issues and solving them on time.
- Also Trained the New recruits in Sterling OMS System Maintenance and Scripting.

CLIENT: Major Game Sales Company
Participated in 6-person team in maintenance and support and enhancements for the implementing the Sterling Order Management for Ecommerce website
Responsibilities:
- Worked in solving the L3 tickets without SLA Breach, to provide the solution to the incidents working with other technology teams.
- Worked on maintenance and monitoring activities during the required peak period (Cyber Monday and Holiday Sales).
- Worked on peak period support to provide 24*7 support.
- Worked on Zendesk ticketing system.
- Performing the health check and related activities during the release or patching period.
- As part of Pager duty rooster to be on call support for the Critical issues and solving them on time.
- Provided support through production and postproduction deployment.

Wipro Technologies.   23/10/17 – 25/02/19
Project Engineer

CLIENT: Major Healthcare Company
Participated in 6-person team as Developer in doing analysis, design, development, implementation, enhancements to implement IBM Sterling OMS with Web Call Centre for Order Management of E-commerce Website (Market Place) creation.
Modules Worked on:
- Creating custom transaction.
- Agents creation, Agent and Integration Server.
- Sterling OMS- IBM Web Sphere Commerce Direct Integration.
- Creating Catalog Search Index, Enabling RTAM.
- Single Sign-On Implementation, Email Notification to customer.
- Custom Alert and exception handling for call center Users.
- Data Load (Item, Organization Hierarchy) from external sources using custom service for MIRAKL.
- Receiving the messages from external system and processing it (Acknowledgement and Shipment Info).
- Implementing on Web Sphere Application Server with JMS Queues and Foreign Queues.
- Creating XSL and event Extension templates to modify the input and output in the service.
- I was involved in the Agile Model SDLC, in creating stories and project plan using JIRA.
- I was also responsible for handling DEV Environment.
- I actively volunteered to host in various Team Building activities

Edgewood Networks (Edgewood Technologies – HAL).   01/02/17 – 25/04/17
Intern
CLIENT: Home project (Edgewood Networks)
Participated in 6-person team as Developer in doing analysis, design, development, implementation, enhancements to implement Company Website and Android Application.
Responsibilities:
- Worked on POC for implement new features and sending the report to Dev Team.
- Also worked on testing new implemented the Android Application features. (manual testing) on various devices and emulator.
- Worked on update and improve the Company website design and Information of events and updates.
- I also worked on design, development and maintaining the WordPress blog for the Android Application (mentioned above).

Extra Qualification

- Attended Training by Microsoft for Implementing Microsoft Azure Infrastructure Solution (70-533).
- Completed EMC Academic Associate, Cloud Infrastructure and Services (ICTACT and EMC) From 15-Sept-2015 to 23-March-2016.
- Completed Infosys Campus Connect Foundation Program from 20-Jul-15 to 28-Dec-15.
- Completed Micro controller robotics course by Technophilia (Carnegie Mellon University) from 15-July-2013 to 14-Dec-2013.
- Completed P.G.D.C.A course from AICC, Palamaner (recognized by the Govt., of Andhra Pradesh Employment Registration) from 03-Feb-2009 to 02-Feb2010.

Work Shops / In-Plant Training

- Completed Implant training at NTTF, Bangalore from 06-07-15 to 10-07-15.
- Attended workshop on PHP Programming, on 30th Mar 2016, at Vel Tech University by IEEE Madras Section.
- Attended two days workshop on Android app Development, on 28th -29th Mar 2016 at Vel Tech University by IEEE Madras Section & CSI Madras Chapter.
- Attended workshop on Software Testing, on 17th Oct 2015, at Vel Tech University by IEEE Madras Section.
- Attended two days workshop on Web Development, on 12th -13th Oct 2015, at VIT, Chennai.
- Attended workshop on Android app Development, on 20th Mar 2015, at Anna University.
- Attended workshop on High Availability Networks, on 4th Feb 2015, at Anna University.

Academic Projects

- Seven Quiz (C Graphics).
- Inventory Management System, Student Database, Billing Software (VB6.0, Oracle 10g).
- Wh? Tech Forum (HTML, CSS, MySQL, XAMPP).

Achievements

- Won School level science competition on Burglar & Fire alarm at Elena Bettini School.
- Runner up of District level Dr. A.P.J Abdul Kalam Science fair conducted by government of India, in Communication and transport category.
- Received first prize at android application development competition workshop conducted by CSI at Vel Tech University.

Leadership

- Assigned as Student Coordinator Chairman for Computer Society of India (CSI), at our University (Vel Tech University).
- Assigned as student Coordinator for Computer Games Development club, at our University (Vel Tech University).
- Assigned as Student Coordinator for volunteers conducting games event at LAVAZA 2K16 Vel Tech University.

Personal Details

DATE OF BIRTH	01-JULY-1995
GENDER	MALE
ADDRESS	Door no- 25-68, KAKATHOUP,NEWPET, PALAMANER, CHITTOOR DISTRICT, ANDHRA PRADESH – 517408
NATIONALITY	INDIAN
LANGUAGES KNOWN	ENGLISH, URDU, HINDI, TELUGU

Declaration

I solemnly declare that all the above information is correct to the best of my knowledge.

MOHAMMED SALMON S